

DIGIBET N.V.

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RESPONSIBLE GAMING POLICY

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1. Introduction

The purpose of this **Responsible Gaming Policy** is to outline the commitment of *Digibet N.V.* to promote a safe, secure, and responsible gaming environment for all players. We recognize the importance of responsible gambling and the role we play in preventing gambling-related harm. This policy sets out our approach to minimize the risks associated with gambling and provide tools and support for players to gamble responsibly.

2. Objectives of Responsible Gaming Policy

The main objectives of this policy are:

- To ensure a safe gambling environment for all players.
- To provide players with the necessary tools to manage their gambling behavior.
- To prevent gambling-related harm through proactive measures.
- To provide support and resources for players experiencing gambling problems.
- To comply with all relevant laws and regulations regarding gambling.

3. Commitment to Responsible Gaming

At *Digibet N.V.*, we are committed to promoting responsible gaming and ensuring that gambling is a form of entertainment, not a harmful addiction. The Company has appointed a designated *Responsible Gaming person* (RG Officer), who is responsible for implementing and enforcing the Policy. Furthermore, this designated person shall be the point of reference regarding this Policy and its related requirements. Our commitment includes:

- Regularly reviewing and updating this policy to meet industry best practices.
- Providing clear guidelines to both players and employees on responsible gaming practices.
- Offering transparent, easily accessible information to players about the risks of gambling.
- Encouraging players to be aware of their behavior and to gamble within their means.

4. Prevention of Gambling Addiction

Gambling addiction is a serious issue that can affect both the individual and their loved ones. At *Digibet N.V.*, we take steps to prevent addiction by:

- Monitoring players' behavior and intervening when necessary.
- Encouraging players to set limits on their gambling activity.
- Offering self-exclusion options for players who feel their gambling may be becoming problematic.
- Providing educational materials on the risks of gambling addiction.

5. Self-Exclusion and Account Limitation

We provide several tools to allow players to manage their gambling behavior, including:

- **Self-Exclusion:** Players may choose to exclude themselves from accessing their account for a specified period, ranging from days to years.
- **Account Limitations:** Players can set limits on their deposits, losses, and session times to help control their gambling behavior.
- **Cooling-off Periods:** A cooling-off period can be applied, allowing players to take a break from gambling for a set duration.

6. Age Verification and Access Control

It is strictly prohibited for anyone under the legal age to gamble with *Digibet N.V.*. We implement rigorous age verification processes to ensure compliance with local and international laws. These include:

- **Age Verification:** All new players must verify their age before being allowed to make deposits or participate in gambling activities.
- **Access Control:** We use software to restrict minors from accessing our platform and gambling services.
- **Parental Control Information:** We provide resources for parents to manage or block access to gambling services. While there are myriad options available

globally, the following third-party tools are examples that are available for parental control and website blocking:

- Net Nanny – www.netnanny.com
- GamBlock – www.gamblock.com
- CyberSitter – www.cybersitter.com

7. Tools for Players to Manage their Gambling

We offer several tools to help players manage their gambling, including:

7.1 Deposit Limits

Players can set daily, weekly, or monthly deposit limits to control how much they deposit into their accounts. These limits can be adjusted by the player, subject to certain conditions.

7.2 Loss Limits

Players can set loss limits to help them control the amount they are willing to lose during a given period. Once the loss limit is reached, the player will not be able to place further bets until the limit is reset.

7.3 Session Time Limits

Players can set time limits for their gambling sessions. This helps ensure that players are aware of how much time they are spending gambling and encourages breaks.

7.4 Reality Checks

We provide players with regular "reality checks" during their gaming sessions. These are notifications that inform players of how long they have been playing, giving them the opportunity to take a break or reconsider their activity.

8. Support for Players with Gambling Problems

If a player feels that they may have a gambling problem, *Digibet N.V.* provides access to a variety of support resources, including:

- **Hotlines and Helplines:** We provide the contact details for national gambling helplines and support organizations:

- ***Independent Organizations:***

The website of the Company displays the direct links to:

- <https://gamblingtherapy.org/information/where-can-i-get-help/>
- <https://www.gamcare.org.uk/self-help/links-to-other-support-agencies/international-support-contacts/>
- <https://www.gambleaware.org>

These links are readily available on the footer of the websites. If available, specific names of organizations offering treatment options in the target market of the Company will also be provided.

- **Referrals to Professional Support:** We offer referrals to professional counselors and support groups specializing in gambling addiction.
- **Linking to Self-Help Resources:** We offer links to online resources and guides for self-help.

8.1 Information Visibility

Digibet N.V. ensures that players can easily access responsible gaming information by:

- **Visible Links:** Our homepage displays a link to the responsible gaming policy, tools, and contacts. These links are also included in the footer of the homepage on our website.
- **Terms and Conditions:** Clear references to our terms and conditions, including the prohibition of underage gambling, are provided. The terms and conditions are easily accessible and written in plain language.
- **Responsible Gaming Organizations:** Links to organizations that offer support for gambling addiction are available. These include local and international organizations, as per this policy.

9. Training and Awareness for Employees

To ensure that all employees are equipped to support responsible gaming practices, *Digibet N.V.* provides regular training on:

- Recognizing the signs of problem gambling.

- How to use the tools provided by the company for self-exclusion and account limitations.
- How to effectively communicate with players who may need support or assistance.
- Ensuring compliance with responsible gambling regulations.

10. Monitoring and Reporting

We monitor gambling behavior on our platform regularly to detect signs of problem gambling. Our monitoring tools include:

- **Behavioral Analytics:** We track patterns of gambling activity and intervene when necessary to ensure players are gambling responsibly.
- **Reporting System:** Players can report any concerns they have about their own gambling or the gambling behavior of others through an anonymous reporting system.
- **External Audits:** We conduct regular audits to assess our responsible gambling practices and ensure compliance with industry standards.

11. Compliance and Legal Considerations

Digibet N.V. complies with all applicable laws and regulations regarding gambling. This includes:

- Adhering to local and international gambling regulations.
- Working with regulatory bodies to ensure the proper implementation of responsible gaming policies.
- Regularly updating our policy in response to changes in laws and regulations.

12. Conclusion

At *Digibet N.V* we take responsible gaming seriously and are committed to providing a safe and enjoyable gambling experience. We encourage all players to gamble responsibly and utilize the tools and resources available to them to ensure their gambling remains within their control.

For any further questions or concerns regarding our *Responsible Gaming Policy*, please do not hesitate to contact our customer support team.

